

## Positive Pay Quick Reference Guide

Positive Pay Exception Decision Cutoff Time: 1:00 pm Daily

## **Positive Pay: Exception Processing**

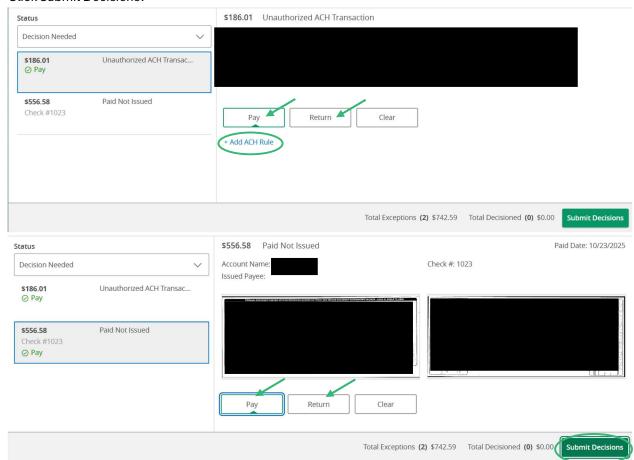
- 1. Login to Digital Banking
- 2. Click on Treasury Management



3. Click on Positive Pay



- 4. Click on the first item in the list on the left side of the screen.
- 5. Review the item, then click Pay or Return.
  - a. If the item is listed as an Unauthorized ACH Transaction and you choose to Pay the item, the system will give you the option to Add an ACH Rule. Adding a rule will prevent items from this ACH Company from being listed as Exceptions in the future.
- 6. Repeat steps 4 & 5 until you have reviewed and decisioned all items on the list.
- 7. Click Submit Decisions.





## **Positive Pay: Manual Check Entry**

- 1. Login to Digital Banking
- 2. Click on Treasury Management



- 4. Click Add Check
- 5. Enter the Amount
- 6. Enter the Payee
- 7. Choose the Account from the dropdown menu.
- 8. Enter the Issue Date (if different from Today's date).
- 9. Enter the Check Number
  - a. If entering multiple checks in the same sequence, click Auto Increment
- 10. Click Add Check
- 11. Repeat steps 5-10 until all issued checks have been entered.



## Positive Pay: Submit Issued Check File

- 1. Login to Digital Banking
- 2. Click on Treasury Management



- 4. Click Submit Issued Check File
- 5. Choose the File Mapping Type
  - a. You will need to send treasurymanagement@chambers.bank your sample Positive Pay file prior to loading your issued check file the first time.
- 6. Click Choose File
- 7. Choose your File
- 8. Click Process File



