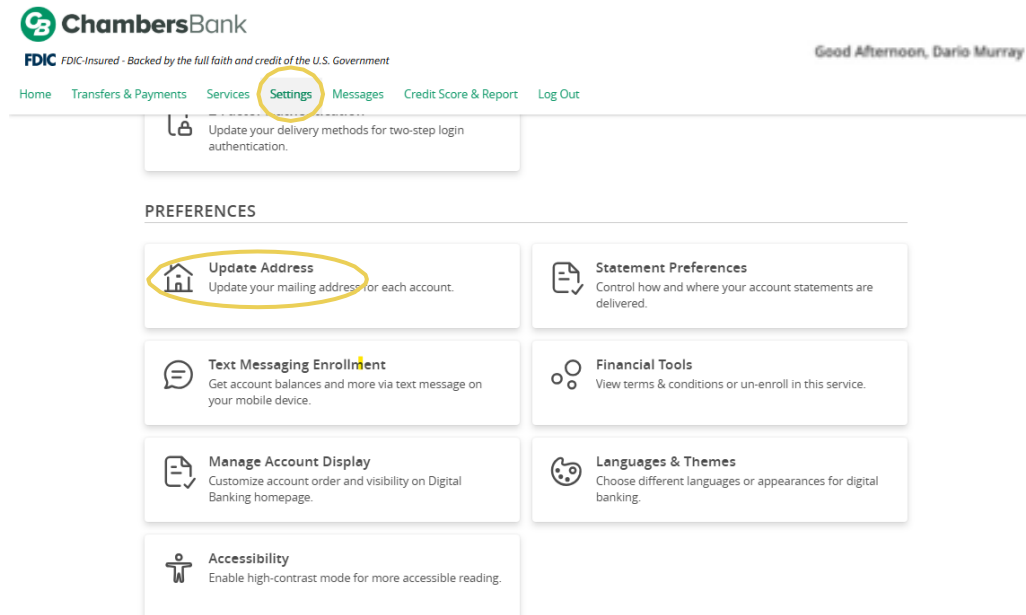




HOW TO UPDATE YOUR ADDRESS IN DIGITAL BANKING

- Select "Settings" in the top menu, then scroll down to "Preferences," and select "Update Address."

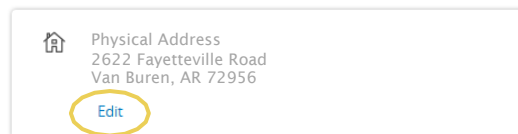


- The contact information we have on record will be displayed. Select "Edit."

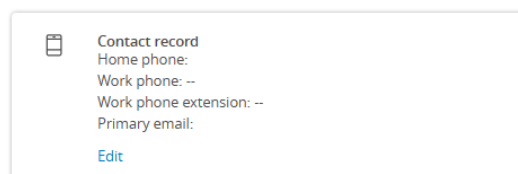
Update Account Information

Here is a quick overview of your address records. For a full view, please select a record that you would like to edit.

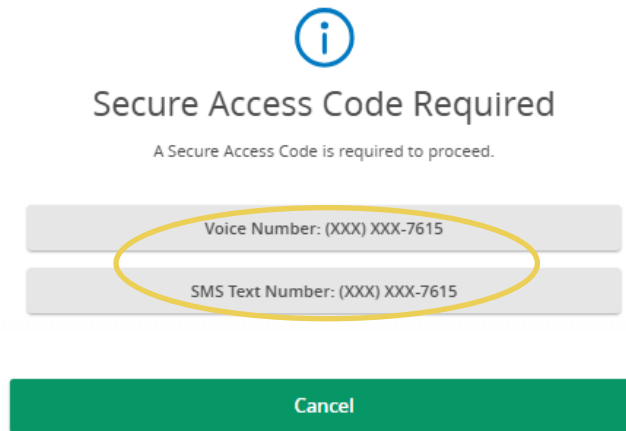
Current information on record for



Current contact on record for

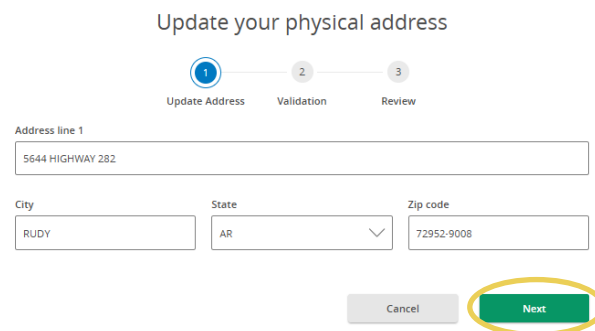


- To continue, you must enter a code sent to your device. Select if you would like a phone call or text message.



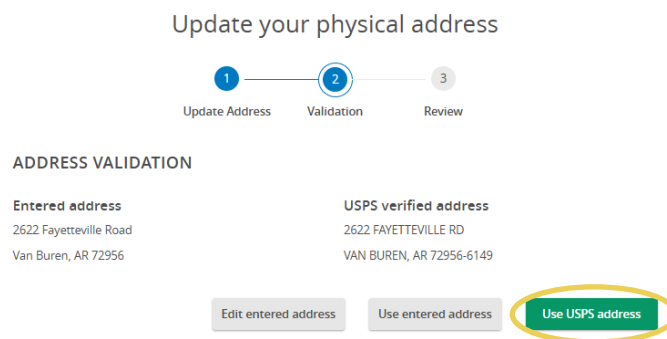
The screen displays a blue information icon at the top center. Below it, the heading "Secure Access Code Required" is centered, followed by the subtext "A Secure Access Code is required to proceed." Two light gray rectangular buttons are stacked vertically: "Voice Number: (XXX) XXX-7615" and "SMS Text Number: (XXX) XXX-7615". A yellow oval highlights both buttons. At the bottom is a wide green button labeled "Cancel".

- Enter your update address, then click next



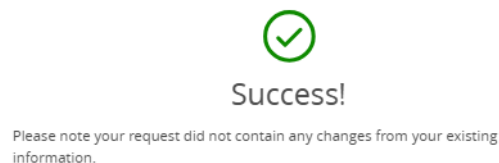
The screen is titled "Update your physical address". It features a progress bar with three steps: "1 Update Address" (active), "2 Validation", and "3 Review". Below the progress bar, there are input fields for "Address line 1" (containing "5644 HIGHWAY 282"), "City" (containing "RUDY"), "State" (a dropdown menu showing "AR"), and "Zip code" (containing "72952-9008"). At the bottom right, there are two buttons: a gray "Cancel" button and a green "Next" button, which is highlighted with a yellow oval.

- Check the address validation and click "Use USPS address." Then click submit.



The screen is titled "Update your physical address" and shows the progress bar with step "2 Validation" active. Below the progress bar, the heading "ADDRESS VALIDATION" is centered. It displays two columns of information: "Entered address" (2622 Fayetteville Road, Van Buren, AR 72956) and "USPS verified address" (2622 FAYETTEVILLE RD, VAN BUREN, AR 72956-6149). At the bottom, there are three buttons: "Edit entered address", "Use entered address", and "Use USPS address", which is highlighted with a yellow oval.

- You will receive a message that says "Success!" This means your info was successfully updated in our system.



The screen features a green checkmark icon at the top center. Below it, the word "Success!" is centered in a large font. Underneath, a smaller line of text reads: "Please note your request did not contain any changes from your existing information."